

Customer Experience Audit

We will help you to understand the experience that your customers are having. This project provides in-depth analysis of your customer's experience of a key product or service and typically includes:

- Interviews with customers
- Customer Journey map
- Customer Experience mapping workshop

The outputs for you include a summary report on the customer interviews, including qualitative and quantitative information. This report will highlight the key areas to enhance your customer's experience and what practical actions you can take.

Typical cost: from £800

To book your consultation, [email](#)
or call 44(0)7581 466 243

